

ENGLISH FOR TOURISTS Manual

English for Tourists: Your Ultimate Guide to Communicating Effectively While Traveling

Traveling to an English-speaking country or a destination where English is widely spoken can be an exciting adventure. However, language barriers can sometimes pose challenges, making your trip less enjoyable or more stressful. That's where learning English for tourists becomes invaluable. Whether you're navigating an airport, ordering food at a restaurant, asking for directions, or seeking assistance, having a basic command of English can significantly enhance your travel experience.

In this comprehensive guide, we will explore the essential English phrases, vocabulary, and tips tailored specifically for tourists. By the end of this article, you'll be equipped with the language skills necessary to communicate confidently and comfortably during your travels.

Why Learning English for Tourists Is Important

English is often considered the global language of communication. It is the official or secondary language in many countries and is widely used in the tourism industry worldwide. Here are some reasons why learning English as a tourist is crucial:

- Facilitates Navigation: Understanding signs, maps, and public transportation instructions.
- Enhances Safety: Communicating emergencies or health concerns effectively.
- Simplifies Transactions: Making purchases, booking accommodations, or renting vehicles.
- Enriches Cultural Experiences: Engaging with locals and gaining deeper insights into the culture.
- Builds Confidence: Reducing travel anxiety and enabling independent exploration.

Essential English Phrases for Tourists

Mastering basic phrases can make a significant difference. Here are some categories and key expressions every traveler should know.

Greetings and Courteous Expressions

- Hello / Hi
- Good morning / Good afternoon / Good evening
- Please

- Thank you / Thanks
- You're welcome
- Excuse me
- Sorry

Asking for Directions

- Can you help me?
- Where is the nearest...?
- How do I get to...?
- Is it far from here?
- Which way to the train station?
- Can you show me on the map?

At the Airport

- Where is the check-in counter for [airline]?
- My flight is delayed.
- Where is the baggage claim?
- How do I get to the terminal?
- I need assistance with my luggage.

At the Hotel

- Do you have a room available?
- I have a reservation under the name...
- What time is breakfast?
- Can I get an extra pillow/towel?
- Is there Wi-Fi available?

Ordering Food and Drinks

- I would like to order...
- Can I see the menu, please?
- What do you recommend?
- I am allergic to... (nuts, seafood, etc.)
- Can I have the bill, please?

Shopping and Payments

- How much does this cost?
- Do you accept credit cards?
- Can I pay in cash?
- Do you have this in a different size/color?
- Can I return or exchange this?

Emergencies and Help

- I need help.
- Call the police.
- I am lost.
- I need a doctor.
- There is an emergency.

Vocabulary and Useful Words for Tourists

Building a vocabulary bank can aid in understanding and speaking English more confidently. Here are some practical words categorized for easy reference.

Transportation

- Bus
- Train
- Taxi
- Airport
- Ticket
- Schedule
- Platform
- Station
- Fare

Accommodation

- Hotel
- Room

- Reservation
- Check-in / Check-out
- Key
- Reception
- Concierge
- Suite

Food & Drinks

- Breakfast / Lunch / Dinner
- Menu
- Waiter / Waitress
- Bill / Check
- Tip
- Beverage
- Vegetarian / Vegan
- Spicy / Mild

Shopping & Souvenirs

- Store
- Market
- Price
- Discount
- Receipt
- Credit card
- Bargain

Health & Safety

- Hospital
- Pharmacy
- Doctor
- Emergency
- Medicine
- Insurance
- Safety

Tips for Learning English as a Tourist

Learning a new language on the go can be challenging, but with the right approach, you can improve quickly. Here are some effective tips:

1. Practice Basic Phrases Before Traveling

Familiarize yourself with common expressions and questions. Practice pronunciation to ensure clarity.

2. Use Language Apps and Tools

Apps like Duolingo, Babbel, or Google Translate can provide quick translations and pronunciation guides.

3. Listen and Repeat

Watch travel videos or listen to podcasts in English to improve listening skills and pronunciation.

4. Carry a Phrasebook or Cheat Sheet

Having a small, portable guide can be handy in situations where you need quick reference.

5. Engage with Locals

Don't be afraid to speak. Most people appreciate tourists making an effort to speak their language.

6. Be Patient and Polite

Misunderstandings happen. Stay courteous and patient, and use gestures if needed.

7. Learn Numbers and Key Vocabulary

Numbers are essential for shopping, transportation, and emergencies.

Common Challenges and How to Overcome Them

While basic English can cover many situations, tourists might encounter some challenges. Here's how to handle them:

Difficulty Understanding Accents

- Solution: Listen to local pronunciation through media; ask for clarification politely.

Limited Vocabulary

- Solution: Use simple words and gestures; carry a translation app.

Fear of Making Mistakes

- Solution: Practice confidently; remember that locals appreciate your effort.

Complex Situations

- Solution: Seek assistance from staff, guides, or tour operators who speak your language.

Conclusion: Empower Your Travel with English Skills

Mastering English for tourists is not just about language; it's about opening doors to new experiences, making meaningful connections, and navigating your travels with confidence. By learning essential phrases, expanding your vocabulary, and practicing good communication habits, you can turn language barriers into bridges of understanding.

Remember, every effort you make to speak English enhances your travel experience and enriches your journey. So prepare ahead, practice regularly, and embrace the opportunity to communicate effectively during your adventures abroad. Safe travels!

English for Tourists: A Comprehensive Guide to Navigating Language Barriers with Confidence

Traveling to an English-speaking country or a destination where English is widely used can be both exciting and challenging. Whether you're a casual tourist or someone on a longer adventure, mastering English for tourists is essential for smooth communication, enriching your experience, and ensuring safety. This guide delves into the key aspects of using English effectively during your travels, including essential phrases, cultural nuances, practical tips, and resources to enhance your language skills.

Why Learning English is Crucial for Tourists

English has become the global lingua franca, especially in travel, business, and hospitality sectors. Knowing even basic English can:

- Help you navigate airports, train stations, and public transportation
- Enable you to ask for directions or assistance
- Facilitate interactions with locals, hotel staff, and service providers
- Allow you to understand signage, menus, and safety information
- Improve your overall travel experience by reducing misunderstandings and frustrations

While many tourist destinations have multilingual signage and staff, a foundational knowledge of English opens doors to more authentic interactions and deeper cultural immersion.

Core English Vocabulary for Tourists

Building a vocabulary tailored for travel situations can significantly boost your confidence. Here are key categories and essential words/phrases:

1. Greetings and Polite Expressions

- Hello / Hi
- Good morning / Good afternoon / Good evening
- Please
- Thank you / Thanks
- You're welcome
- Excuse me
- Sorry / I apologize

2. Directions and Transportation

- Where is...?
- How do I get to...?
- Left / Right / Straight ahead
- Near / Far
- Bus / Train / Taxi / Subway
- Ticket / Fare
- Schedule / timetable
- Stop / Station

3. Accommodation

- Reservation

- Check-in / Check-out
- Room key
- Single / Double / Twin
- Bed / Bedside table
- Wi-Fi / Internet
- Breakfast / Meal

4. Food and Dining

- Menu
- Waiter / Waitress
- Bill / Check
- Vegetarian / Vegan
- Spicy / Mild
- Water / Juice / Soda
- Fork / Knife / Spoon
- Delicious / Tasty

5. Emergencies and Health

- Help
- Police
- Hospital / Clinic
- Doctor
- Pharmacy
- Emergency
- Lost / Stolen
- Accident

6. Shopping and Money

- Price
- How much?
- Cheap / Expensive
- Credit card / Cash
- Receipt
- Size / Color
- Fitting room

Practical Phrases for Common Tourist Situations

Mastering a handful of practical phrases can be a game-changer during your trip. Here are scenarios you might encounter:

1. Asking for Directions

- "Excuse me, can you tell me how to get to the train station?"
- "Is this the right way to the museum?"
- "How far is the airport from here?"

2. Making Reservations

- "I would like to book a room for two nights."
- "Do you have any available tables for tonight?"
- "Can I cancel or modify my reservation?"

3. Ordering Food

- "Could I see the menu, please?"
- "I would like to order the vegetarian dish."
- "Can I have the bill, please?"

4. Asking for Assistance

- "Help! I need assistance."
- "I've lost my wallet."
- "Where is the nearest hospital?"

5. Shopping and Payments

- "How much is this?"
- "Do you accept credit cards?"
- "Can I try this on?"

6. During Emergencies

- "Call the police!"
- "I need a doctor."
- "My passport was stolen."

Understanding Cultural Nuances in English Communication

Language is deeply intertwined with culture. When using English as a tourist, understanding cultural norms can prevent misunderstandings and foster positive interactions.

Politeness and Formality

- Use "please" and "thank you" frequently.
- When addressing strangers, especially in service roles, a polite tone is appreciated.
- Phrases like "Could you please..." or "Would you mind..." demonstrate respect.

Body Language and Gestures

- Maintain eye contact to show engagement.
- Smile when appropriate to convey friendliness.
- Be aware that gestures vary across cultures; avoid overly expressive gestures that may be misunderstood.

Handling Misunderstandings

- Remain patient and calm.
- Clarify if you don't understand: "Sorry, I didn't catch that. Could you repeat, please?"
- Use simple language and speak slowly if needed.

Tips for Improving Your English Skills as a Tourist

While you don't need to become fluent, improving your basics can vastly enhance your experience. Here are practical tips:

1. Practice Common Phrases Before You Travel

- Memorize key greetings, questions, and polite expressions.
- Use language learning apps like Duolingo, Babbel, or Memrise.

2. Carry a Phrasebook or Language App

- Physical phrasebooks can be handy.
- Smartphone apps allow quick access and pronunciation guides.

3. Listen and Repeat

- Listen to English podcasts, radio, or videos related to travel.
- Mimic pronunciation and intonation.

4. Engage with Locals

- Don't be shy to initiate simple conversations.
- Most people appreciate tourists making an effort to speak their language.

5. Use Visual Aids

- Pointing, gestures, or pictures can bridge communication gaps.
- Use maps or images to illustrate your needs.

6. Be Patient and Open-Minded

- Language barriers can cause misunderstandings; patience is key.
- Showing appreciation for local efforts encourages positive exchanges.

Resources and Tools for Learning English for Tourists

There are numerous resources to bolster your English skills specifically geared towards travelers:

- Language Apps: Duolingo, Babbel, Memrise, Rosetta Stone
- Travel Phrasebooks: Lonely Planet, Berlitz Phrasebooks, Rick Steves' Travel Guides
- Online Videos: YouTube channels like "English Addict" or travel vlogs with subtitles
- Translation Apps: Google Translate, Microsoft Translator
- Local Language Classes: Short-term courses in your area or online
- Travel Forums and Communities: TripAdvisor, Reddit's r/travel, language exchange platforms

Additional Tips for Traveling Comfortably with Limited English

- Learn Key Emergency Phrases: "Help," "I'm lost," "I need help," "Call the police."
- Use Non-verbal Communication: Gestures, facial expressions, and body language can convey your needs.
- Stay Patient and Respectful: Remember, language barriers are common; kindness goes a long way.
- Prepare in Advance: Know the basic vocabulary related to your destination?restaurants, transportation, accommodation.
- Carry Essential Information: Write down important addresses, hotel name, and emergency contacts in the local language and in English.

Conclusion: Embracing English as a Travel Tool

While traveling, your command of English for tourists can significantly influence your overall experience. It enables not only practical navigation but also fosters meaningful connections with locals, enriching your journey. Remember, even a simple "Hello," "Thank you," or "Where is...?" can open doors to new friendships and adventures.

Invest some time in learning key phrases, understanding cultural norms, and utilizing available resources. Approach language learning with patience and enthusiasm, and you'll find that English becomes a helpful bridge rather than a barrier. Safe travels, and enjoy exploring the world with confidence and linguistic ease!

Question What are some common English phrases I should know when asking for directions? **Answer** Useful phrases include 'Can you help me?', 'Where is the nearest...?', 'How do I get to...?', 'Is this the right way to...?', and 'Thank you for your help.' How can I politely ask for help if I don't understand something? You can say, 'Excuse me, could you please repeat that?', 'Sorry, I didn't understand. Could you explain again?', or 'Can you speak more slowly, please?' What are some essential words or phrases for ordering food at a restaurant? Key phrases include 'I would like to order...', 'Can I see the menu?', 'What do you recommend?', 'I am allergic to...', and 'Can I have the bill, please?' How can I ask for prices or if something is affordable? Use phrases like 'How much does this cost?', 'Is this within my budget?', or 'Are there any discounts or special offers?' What should I say if I need to cancel or change my reservation? You can say, 'I need to cancel my reservation,' or 'Can I change my booking to a different date/time?' and always be polite and apologetic. Are there any common expressions to show appreciation or gratitude? Yes, phrases like 'Thank you very much,' 'I appreciate it,' 'That was very helpful,' and 'Thanks for your assistance' are commonly used. What are some tips for sounding polite and respectful when speaking English as a tourist? Use 'please' and 'thank you,' speak clearly and slowly, use polite phrases like 'Could you please...' or 'Would you mind...', and always show appreciation for help received.

Related keywords: English for tourists, travel English, tourist phrases, sightseeing vocabulary, hotel booking English, airport English, restaurant English, directions English, travel expressions, tourist communication skills

an introduction to english language

An Introduction to English Language

The English language is one of the most widely spoken and influential languages in the world today. From global business and international diplomacy to entertainment and technology, English serves as a vital communication tool across countless domains. Understanding the roots, development, and characteristics of the English language is essential for learners, educators, linguists, and anyone interested in global communication. This comprehensive guide aims to provide an insightful introduction to the English language, exploring its history, structure, global significance, and future trends.

Historical Background of the English Language

The Origins of English

English is a Germanic language that originated in early medieval England. Its roots can be traced back to the Anglo-Saxon tribes—Angles, Saxons, and Jutes—that migrated to the British Isles around the 5th century AD. The language spoken by these tribes formed the basis of Old English.

The Evolution Through Ages

The history of English is marked by several distinct periods:

- **Old English (c. 450?1150 AD):** Characterized by Germanic roots, Old English was heavily influenced by Norse invaders and Latin church influence.
- **Middle English (c. 1150?1500 AD):** Marked by Norman conquest in 1066, which introduced Norman French vocabulary and grammar influences.
- **Early Modern English (c. 1500?1700 AD):** The Renaissance brought a revival of classical learning, expanding vocabulary and standardizing spelling and grammar.
- **Modern English (1700 AD to present):** The language continued to evolve with colonial expansion, technological advances, and globalization, leading to the diverse forms of English

spoken today.

The Role of Literary and Cultural Influences

English literature, from Geoffrey Chaucer's Canterbury Tales to William Shakespeare's plays and modern authors like J.K. Rowling, has significantly shaped the language's development. Cultural exchanges through colonization, trade, and diplomacy have also contributed to the vocabulary and idiomatic expressions in English.

The Structure and Features of the English Language

Phonology and Pronunciation

English phonology includes a wide range of vowel and consonant sounds. The pronunciation varies significantly across different regions and accents, which adds to the language's richness but also presents challenges for learners.

Vocabulary and Lexicon

English boasts one of the largest vocabularies among languages, with estimates ranging from 150,000 to over a million words, considering technical and scientific terms. This extensive lexicon is a result of:

- Borrowings from Latin, French, Greek, and other languages
- Coining of new terms during technological and scientific advancements
- Slang and colloquialisms evolving over time

Grammar and Syntax

English grammar is characterized by:

- Relatively simple verb conjugation compared to other languages
- Use of auxiliary verbs for tense and aspect (e.g., be, have, do)
- Flexible word order, with Subject-Verb-Object being standard
- Extensive use of prepositions and articles

Writing System

English uses the Latin alphabet, consisting of 26 letters. Its orthography (spelling system) can be

complex due to historical spelling conventions, silent letters, and irregular pronunciation rules.

The Global Significance of the English Language

English as a Global Lingua Franca

Today, English is regarded as the world's primary lingua franca—an auxiliary language used for international communication. It is the official or working language in over 50 countries and widely used in international organizations like the United Nations and the International Olympic Committee.

English in Business and Commerce

English dominates international business, finance, and trade. Many multinational corporations operate primarily in English, and proficiency is often a prerequisite for global career opportunities.

English in Science, Technology, and Education

A significant portion of scientific research, technological development, and academic publications are in English. Universities worldwide offer courses in English to attract international students.

English in Media and Entertainment

English-language media, including movies, music, television, and literature, have a global reach. Hollywood films, English pop music, and online streaming platforms have popularized the language worldwide.

English on the Internet and Social Media

English is the dominant language on the internet, accounting for a large percentage of online content. Social media platforms facilitate global interaction primarily in English, further fostering its universal status.

Learning and Teaching the English Language

Why Learn English?

Learning English offers numerous benefits:

- Access to a vast amount of information and educational resources
- Enhanced employability and career prospects

- Ability to communicate with people worldwide
- Participation in global culture and entertainment

Methods of Learning English

Effective approaches include:

- Classroom instruction with trained teachers
- Online courses and language learning apps
- Immersive experiences through travel and cultural exchange
- Practice with native speakers or language exchange partners

Challenges in Learning English

Some common difficulties faced by learners are:

- Complex spelling and pronunciation rules
- Irregular verb forms
- Idiomatic expressions and phrasal verbs
- Regional accents and dialects

The Future of the English Language

Emerging Trends

English continues to evolve with technological innovations:

- Increased influence of digital communication and social media
- Emergence of new slang and internet vernacular
- Globalization leading to more diverse accents and dialects
- Integration of loanwords from other languages due to cultural exchange

Potential Challenges

As the language grows, there are concerns about:

- Language homogenization potentially overshadowing regional dialects

- Loss of linguistic diversity
- Difficulty in maintaining standardization across different regions

Conclusion

The English language remains a dynamic and influential means of communication. Its rich history, extensive vocabulary, and widespread use make it an invaluable global asset. Whether for personal growth, academic pursuits, or professional development, learning English opens doors to countless opportunities. As the world continues to embrace globalization and technological innovation, the role of English is poised to expand further, shaping the future of international communication.

Keywords for SEO Optimization:

- Introduction to English language
- History of English
- English language structure
- Global importance of English
- Learn English online
- English language development
- English as a lingua franca
- Benefits of learning English
- Future of the English language
- English language learning tips

Introduction to the English Language: A Comprehensive Overview

The English language, often regarded as the global lingua franca, has a rich history, complex structure, and widespread influence that permeates nearly every corner of the world. As one of the most widely spoken and studied languages today, understanding its fundamentals offers invaluable insights into its role in communication, culture, and international relations. This detailed exploration delves into the origins, evolution, grammatical features, vocabulary, phonetics, and the significance of English in contemporary society.

Historical Background of the English Language

Origins and Early Development

The roots of English trace back over 1,400 years to the Germanic tribes—namely the Angles, Saxons, and Jutes—who migrated to the British Isles around the 5th century AD. These tribes brought with them their languages, which gradually coalesced into what we now call Old English.

Key points about early English:

- Old English (circa 450?1150 AD): Characterized by a complex system of inflections, a vocabulary heavily influenced by Latin and Norse, and a rich oral tradition including epic poetry like Beowulf.
- Influence of Latin and Norse: Latin arrived through Christian missionaries, while Norse influence increased due to Viking invasions, shaping vocabulary and syntax.

Middle English and the Norman Conquest

The Norman Conquest of 1066 marked a pivotal turning point:

- Norman French influence: The ruling class spoke Norman French, which heavily influenced the vocabulary, especially in law, governance, art, and cuisine.
- Language features: Middle English (circa 1150?1500) saw simplification of inflectional endings and an expansion of vocabulary.

Early Modern English and the Renaissance

From the late 15th to the early 17th century:

- The Renaissance: Brought a revival of classical learning and an influx of Latin and Greek words.
- The printing press: Invented by Johannes Gutenberg, it standardized spelling and grammar, making literature more accessible.
- Notable figures: William Shakespeare and the King James Bible significantly shaped the language.

Modern English and Global Spread

Since the 17th century:

- Colonial expansion: British colonization spread English worldwide.
- Industrial Revolution: Facilitated international trade and communication.
- Contemporary English: Continues to evolve with influences from numerous languages and cultures, especially in the digital age.

Structural Aspects of the English Language

Phonetics and Pronunciation

English phonetics is known for its complexity and variability:

- Consonant and vowel sounds: The language features approximately 24 consonant sounds and around 20 vowel sounds, with many variations.
- Spelling and pronunciation discrepancies: Due to historical influences, English spelling often does not align directly with pronunciation (e.g., though vs. through).

Grammar and Syntax

English grammar, while relatively straightforward compared to some languages, has distinctive features:

- Parts of speech: Nouns, verbs, adjectives, adverbs, pronouns, prepositions, conjunctions, and interjections.
- Sentence structure: Typically follows a Subject-Verb-Object (SVO) order.
- Tenses: Present, past, future, along with perfect and progressive aspects.
- Agreement: Subject-verb agreement in number and person.
- Modifiers: Use of adjectives and adverbs to add detail.

Vocabulary and Lexicon

English boasts an extensive vocabulary, estimated at over a million words:

- Loanwords: Borrowed extensively from Latin, French, Greek, German, and many other languages.
- Synonyms and antonyms: Rich variety of words with nuanced differences, offering precision and expressiveness.
- Neologisms: Continual creation of new words, especially in technology and popular culture.

Unique Features of the English Language

Orthography and Spelling

English spelling can be irregular due to its diverse origins:

- Historical influences: Words retain spellings from older forms or borrowed languages.
- Examples: Knight, psychology, colonel.
- Spelling reforms: There have been proposals but no widespread standardization.

Idioms and Phrasal Verbs

Idiomatic expressions and phrasal verbs are integral:

- Idioms: Phrases whose meanings are not deducible from individual words (e.g., kick the bucket).
- Phrasal verbs: Verb + particle combinations with idiomatic meanings (e.g., look up, give in).

Varieties and Dialects

English manifests in numerous dialects:

- British English: Variations like Cockney, Received Pronunciation.
- American English: Distinct vocabulary and pronunciation.
- Other varieties: Australian, Canadian, Indian English, each with unique features.

The Role of English in the Modern World

Global Lingua Franca

English is the primary language of:

- International diplomacy
- Business and commerce
- Science and technology
- Entertainment and media

English in Education and Research

- Most scientific journals publish in English.
- Universities worldwide offer courses in English.
- English proficiency is often a requirement for international careers.

The Digital Age and English

- Dominance in internet content, social media, and digital communication.
- Emergence of digital slang, memes, and abbreviations, influencing language evolution.

Cultural Impact

- English-language music, films, and literature shape global pop culture.
- Cultural exchange and understanding facilitated through shared language.

Learning and Teaching English

Methods and Approaches

- Traditional grammar-translation
- Communicative language teaching
- Immersive and bilingual approaches
- Use of technology and online platforms

Challenges for Learners

- Irregular spelling and pronunciation
- Idiomatic expressions
- Extensive vocabulary
- Variations in dialects and accents

Resources and Tools

- Language apps (Duolingo, Babbel)
- Online courses and tutorials
- Media and literature in English
- Language exchange programs

Conclusion

The English language remains a dynamic, influential, and complex means of communication. Its

history reflects centuries of cultural exchange and adaptation, shaping a language that is both diverse and adaptable. For learners, educators, and global citizens alike, understanding English's structure, history, and role in society unlocks numerous opportunities for connection, learning, and cultural appreciation. As it continues to evolve in the digital age, English's significance is poised to grow, cementing its status as a cornerstone of international communication.

In summary, mastering the English language provides access to a vast repository of knowledge, culture, and opportunities. Its rich history and widespread use make it a fascinating subject of study and an essential skill in today's interconnected world. Whether for academic pursuits, professional advancement, or cultural engagement, an introduction to English opens the door to endless possibilities.

QuestionAnswer What are the key features that define the English language? English is a West Germanic language characterized by a rich vocabulary, extensive use of loanwords, and a flexible grammar system. It is known for its adaptability, widespread global use, and its role as a lingua franca in international communication. How did the English language develop over time? English evolved from the Anglo-Saxon languages brought to Britain by Germanic tribes around the 5th century. It was later influenced by Norman French, Latin, and other languages, leading to the Modern English we use today. This development spans Old English, Middle English, and Modern English periods. Why is English considered a global language? English is considered a global language because it is the primary or secondary language in many countries, used extensively in international business, science, technology, entertainment, and diplomacy, making it a key tool for global communication. What are the main components of learning the English language? Learning English involves mastering four main components: reading, writing, listening, and speaking. Additionally, understanding grammar, vocabulary, pronunciation, and cultural context are essential for effective communication. How has the internet influenced the spread and evolution of the English language? The internet has accelerated the global spread of English, introduced new slang, abbreviations, and digital communication styles, and facilitated intercultural exchange, thereby continuously shaping and evolving the language in real-time.

Related keywords: English language, language learning, linguistics, grammar, vocabulary, pronunciation, syntax, phonetics, language skills, language history

Read the full article online: [An introduction to english language](#)